

EMAIL POLICY MANAGER

This invention relates to an email policy manager, for use in an email system. More particularly, the invention may 5 be applied to a boundary agent, and a method used therein, for applying email policy.

Email is a convenient way for computer users to communicate, and in particular provides a very convenient 10 way for a computer user to transmit data to another computer user.

However, this very convenience means that it is important for an organization to be able to carry out at least some 15 forms of monitoring of emails sent from the organization. For example, emails may be used to send confidential information to unauthorized recipients outside the organization. As another example, emails may be used to send attachments in the form of program executables. This 20 can lead to another difficulty arising from the use of email, namely the spread of computer viruses, which may be sent as executable file attachments to emails.

Many of these problems are solved to a large extent by the 25 use of email manager software, that is, a software application which is provided on a local area network (LAN), and monitors emails. In particular, a boundary agent is a software application, which is provided on a local area network (LAN) having an internet connection, and 30 monitors emails being sent over the internet by users connected to the LAN.

The boundary agent can then detect emails whose attachments may contain viruses. Similarly, the boundary agent can 35 detect emails whose content is suspicious. For example, emails containing specific key words can be regarded as

suspicious. Also, emails having large attachments, or specific filetypes as attachments, can be regarded as suspicious.

5 Suspicious emails can be blocked, or they can be quarantined, that is, they are not transmitted at least until they have been reviewed. The rules, which are set up by the organization to determine which emails are treated as suspicious, are termed an "email policy".

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Examples of boundary agents are products in the MIMESweeper® range from Clearswift Corporation.

15 One feature of boundary agents is that they can allow the email policy to be user-dependent. In particular, considering the application of the boundary agent to monitoring outgoing emails, the rules, which determine which emails are treated as suspicious, can vary from one user to another.

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For example, while some personnel within an organization may be expected to send emails dealing with a particular subject, other personnel may not be expected to send emails dealing with that subject. In that case, emails containing 25 key words relating to that subject may be treated as suspicious if they are sent by personnel within the second group.

30 Similarly, while some personnel within an organization may be expected to send emails with attachments of specific types, such as spreadsheets or image files, other personnel may not be expected to send emails having such attachments. In that case, emails having that type of attachment may be treated as suspicious if they are sent by personnel within 35 the second group.

WO03/001326 discloses an email policy engine, which receives a message, and then determines from the sender which policy to apply to that message. Depending on the identity of the sender, the policy may determine whether or 5 not a digital signature on the email should be verified.

Boundary agents applying such user-dependent email policies use the "From" field in the email message to identify the sender of the message, and then determine the rules which 10 are to be followed for that user's messages.

However, this has the disadvantage that the content of the "From" field is no guarantee of the identity of the sender of the message. For example, a desktop email creating 15 program may allow a user to create multiple accounts, and to complete the "From" field at will when creating such accounts. In this way, it becomes possible that, if a user knows the content of the "From" field in messages sent by another user, he can enter the same content in the "From" 20 field of his own outgoing messages. The user is then subject not to the intended email policy, but to the email policy which applies to the other user.

WO01/37496 discloses an alternative email policy manager. 25 In this system, depending on the identity of the sender, the policy may determine whether or not to add a digital signature to the email and whether or not to encrypt the message. Again, the system uses the "From" field in the email message to identify the sender of the message, and 30 then determines the policy to be applied on that basis. However, again as mentioned above, the content of the "From" field can be forged, and is no guarantee of the identity of the sender of the message.

35 It is known in other circumstances that digital signatures can be used to identify the sender of email messages. For

example, US-5,956,408 describes a method for distributing data, in which data is encrypted using a private key of the data sender, and digitally signed by the sender. The recipient decrypts the encrypted data, using a public key 5 of the data sender, and verifies the digital signature. If the digital signature is verified, the decrypted data is enabled for use.

However, as in the example given above, digital signatures 10 are typically used only by a recipient of a message to confirm the identity of the sender or the validity of the message, after the message has been transmitted across a network.

15 Somewhat similarly, US Patent Application No. 2003/0135737 discloses a system for use by a service provider, in which the service provider determines whether to forward a received message, based on verifying the signature in the message.

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By contrast, according to an aspect of the present invention, there is provided a method of applying an email policy to determine whether a message should be allowed to be transmitted from a local area network across a wide area 25 network. The method according to the present invention applies a sender-dependent policy, using a digital signature to identify the sender of a message.

This has the advantage that the digital signature allows 30 the sender to be identified with a high degree of certainty, so that the sender-dependent policy can be applied correctly.

According to another aspect of the present invention, there 35 is provided a computer program product containing code for performing the method.

For a better understanding of the present invention, and to show how it may be put into effect, reference will now be made, by way of example, to the accompanying drawings.

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Figure 1 is a block schematic diagram of a computer network.

10 Figure 2 is a flow chart, illustrating a method according to the present invention.

Figure 1 shows a computer network 10, which includes a local area network (LAN) 15, having personal computers (PCs) 16, 17, 18, 19 connected to it. The LAN has a 15 connection to a wide area network (WAN) 25, which in this illustrated embodiment is the internet. Also shown connected to the internet 25 is a further personal computer (PC) 30. It will be appreciated that a real computer network is very much more complex than that illustrated, 20 but the network shown in Figure 1 is sufficient to illustrate and explain the present invention.

One common use of a computer network, such as that shown in Figure 1, is to transmit electronic mail messages. For 25 example, the user of one of the personal computers 16-19 can transmit electronic mail messages to the user of the personal computer 30. Such messages can contain text alone, or they can have attachments in the form of computer files.

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As shown in the Figure 1, the local area network 15 includes a boundary agent 32, which takes the form of software running on a mail server (not shown) in the network 15. The boundary agent 32 inspects the email 35 traffic, which is intended to be transmitted over the

internet 15. For example, the boundary agent 32 automatically checks mail messages for viruses.

- In addition, the boundary agent 32 applies a sender-dependent email policy. Thus, while some personnel within an organization, that is, some users of personal computers 16-19, are permitted to send emails with attachments of specific types, such as spreadsheets or image files, other personnel are not permitted to send emails having such attachments. The boundary agent 32 can be generally conventional, and will therefore not be described further herein, except as required for an understanding of the present invention.
- 15 Figure 2 is a flow chart, showing a method performed by the boundary agent in accordance with the present invention.

In step 70, the boundary agent 32 inspects a mail message, which has been transmitted from one of the personal computers 16-19, intended for an external computer user, for example a user of the computer 30.

In step 72, the boundary agent 32 determines whether the message contains a digital signature and, if so, the boundary agent 32 determines in step 74 whether the digital signature can be verified.

A digital signature is a code which can be incorporated in an electronic mail message in order to identify the sender of the message. Conventional desktop email creating programs incorporate a feature allowing a digital signature to be added. As is known in the art, an infrastructure must be provided to allow the verification of digital signatures, and this will not be described in detail herein. Briefly, it is possible to verify a digital signature by checking with a Certification Authority, which

maintains (either directly or indirectly) a list of valid digital signatures and the identities of the associated users.

- 5 If it is determined in step 72 that the message contains a digital signature, and if the digital signature is verified in step 74, the process passes to step 76. It should be noted that the verification of the digital signature may also confirm that the message has not been compromised
10 during transport.

In step 76, the process applies a sender-specific email policy. That is, having extracted the purported identity of the user from the message, and having verified that the
15 digital signature applies to the same user, the boundary agent 32 determines whether the message, and any attachments, comply with an email policy which is specific to the user identified in the message. For this purpose, the boundary agent 32 maintains a list of users, and the
20 respective email policies which are to be applied to messages sent by those users.

For example, while some users of the personal computers 16-19 may be expected to send emails dealing with a particular
25 subject, other users may not be expected to send emails dealing with that subject. In that case, emails containing key words relating to that subject do not comply with the sender-specific email policy, if they are sent by personnel within the second group.
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Similarly, while some users of the personal computers 16-19 may be expected to send emails with attachments of specific types, such as spreadsheets or image files, other users may not be expected to send emails having such attachments. In
35 that case, emails having that type of attachment do not

comply with the sender-specific email policy, if they are sent by users within the second group.

If it is determined in step 76 that the message complies
5 with the sender-specific email policy, the process passes to step 78, and the message is allowed to be transmitted over the internet 25. By contrast, if it is determined in step 76 that the message does not comply with the sender-specific email policy, the process passes to step 80, and
10 appropriate measures are applied.

For example, the message may be blocked, with or without notification to the sender, or may be quarantined for review by IT personnel responsible for operation of the
15 local area network 15, or, in the case where it is an attachment which causes non-compliance with the email policy, the message may be transmitted without the attachment.

- 20 If it is determined in step 72 that the message does not contain a digital signature, or if is determined in step 74 that the digital signature is not verified, the process passes to step 82.
- 25 In step 82, the process applies a default email policy. The default email policy tests for specific keywords in messages, and for specific filetypes as attachments, in the same way as the sender-specific email policies described above. However, it is typically more restrictive in all
30 respects than the sender-specific email policies applied to messages with verified digital signatures. That is, the default email policy may have a longer list of keywords which mark a message as non-compliant, or may regard more different filetypes as non-compliant.

If it is determined in step 82 that the message complies with the default email policy, the process passes to step 78, and the message is allowed to be transmitted over the internet 25, as described above. If it is determined in 5 step 82 that the message does not comply with the default email policy, the process passes to step 80, and appropriate measures are applied, again as described above.

As mentioned above, the default email policy is typically 10 more restrictive in all respects than the sender-specific email policies applied to messages with verified digital signatures. Indeed, the default email policy may be such that no messages can comply with it. That is, all messages are rejected, unless they contain a verified digital 15 signature.

It is also possible to define a variable default email policy. For example, a message without a digital signature may result from a simple omission. On the other hand, a 20 message with a digital signature which does not match the purported sender identified in the message itself may be the result of a deliberate attempt to circumvent security procedures. Messages in these two categories may therefore be treated differently.

25 It is also possible to define a user-specific default email policy. For example, in the event that a message from one user or one of a group of users fails to include a verified digital signature, that message could be handled 30 differently from a situation in which a message from another user or one of another group of users fails to include a verified digital signature.

The invention has been specifically described above with 35 reference to its application in a boundary agent, to determine whether an email message can be transmitted

across a boundary, for example to determine whether an email message can be transmitted outside a corporate local area network. However, it will be appreciated that the same method can be applied at any point in a network, for 5 example within a local area network, to determine whether an email message can be further transmitted.

There is therefore disclosed a method of applying a sender-specific email policy based on a digital signature attached 10 to an email message, to determine whether it should be transmitted further over a network.